

State of Health Care Quality— New York



March 28, 2013

The background features a central horizontal red band. Above and below this band are large blue shapes that resemble a stylized 'S' or a pair of curved lines. The corners of the image are filled with a beige or light brown color, creating a layered, geometric composition.

How we know what we know

Good

125 million Americans (40%) are in health plans that report quality results



Even Better

9.7 million New Yorkers (50%) are in health plans that report quality results



The background features a central horizontal red band. Above and below this band are large blue shapes that resemble stylized water droplets or abstract forms. The top-left and bottom-left corners of the image are filled with a beige color, creating a layered, geometric composition.

Innovations in New York

Many quality initiatives are underway
across the state and city



Many quality initiatives are underway across the state and city

- **Emphasis on improvement in Medicaid plans**
- **Incentives for caring for people with both Medicare and Medicaid (“dual-eligibles”)**
- **New York Health Benefit Exchange coming this fall**

Many quality initiatives are underway across the state and city

- **Patient-centered medical homes (PCMH)**
 - **Most NCQA-Recognized PCMHs of any state (More than 2x the sites & clinicians as the #2 state)**
 - **Almost 40% of Medicaid patients have a PCMH**
- **Primary Care Information Project (NYC)**
 - **Turns safety net practices into medical homes**
 - **Decision support systems contribute to quality**
 - **New York State Health Foundation support for NCQA Diabetes Recognition Program**

Many quality initiatives are underway across the state and city

- **Taconic IPA (Fishkill)**
 - Leader in PCMH and ACO development
- **Crystal Run Health Care (Middletown)**
 - One of the first six NCQA-Accredited ACOs



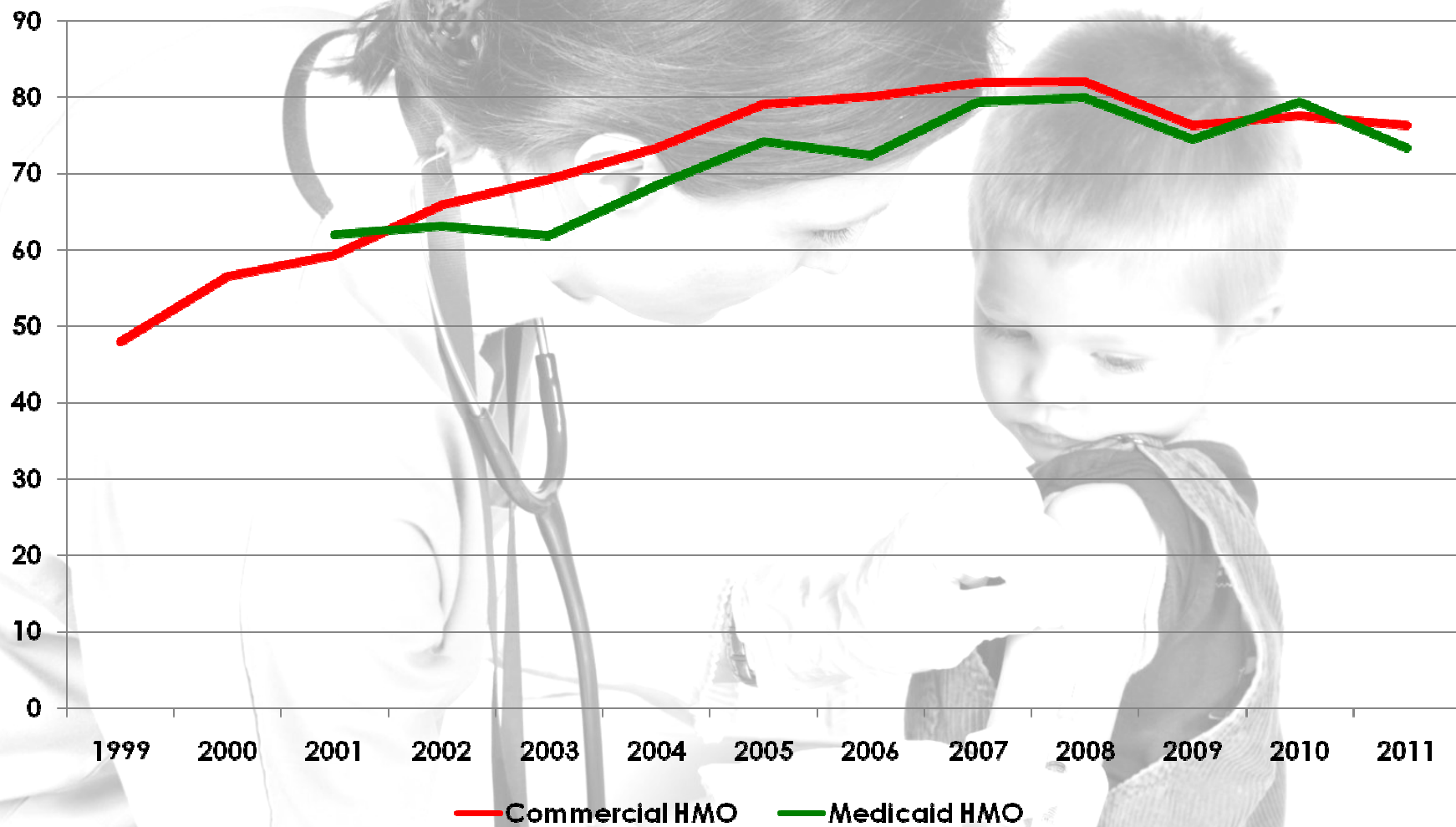
The image features a solid blue background. A horizontal red band is positioned in the center, containing the text 'Excellent Medicaid performance' in white, bold, sans-serif font. The blue background has a subtle, irregular shape that appears to be a stylized map or a specific region, with a brownish-grey area in the top-left and bottom-left corners.

Excellent Medicaid performance

Childhood Immunization Status: Combination



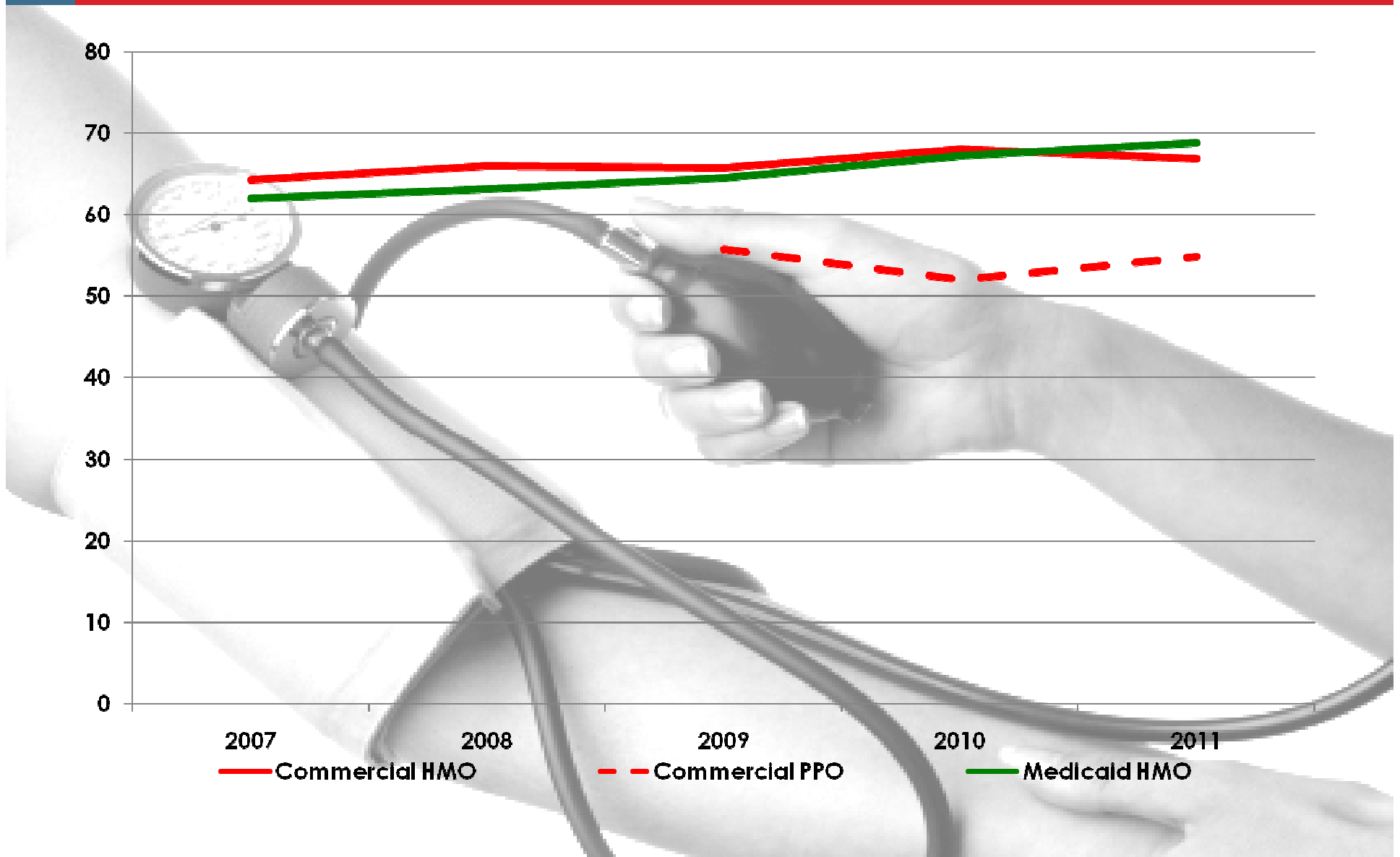
Childhood Immunization Status: Combination



Comprehensive Diabetes Care: Blood Pressure Control <140/90 mm Hg



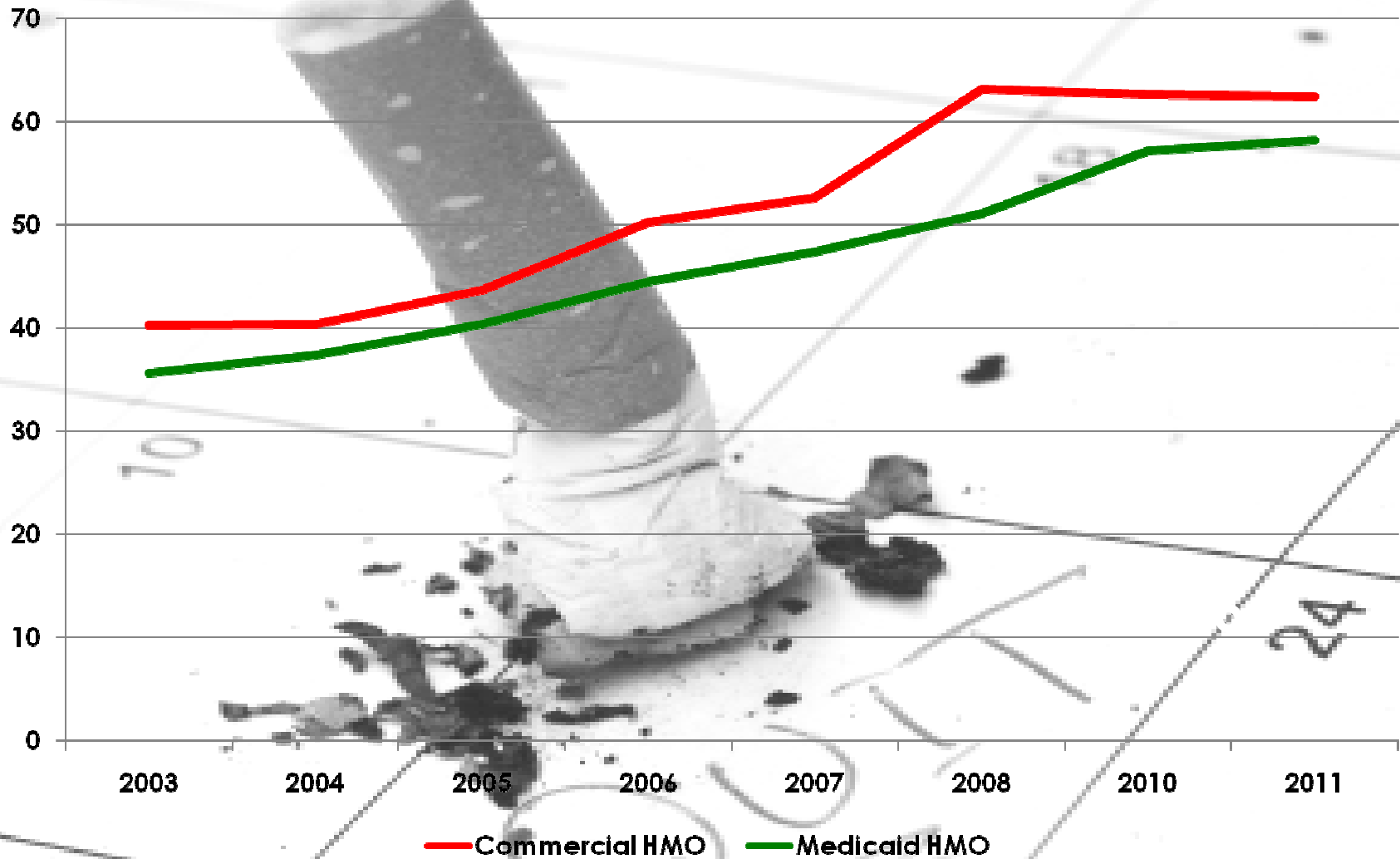
Comprehensive Diabetes Care: Blood Pressure Control <140/90 mm Hg



Smoking Cessation: Advising Smokers to Quit



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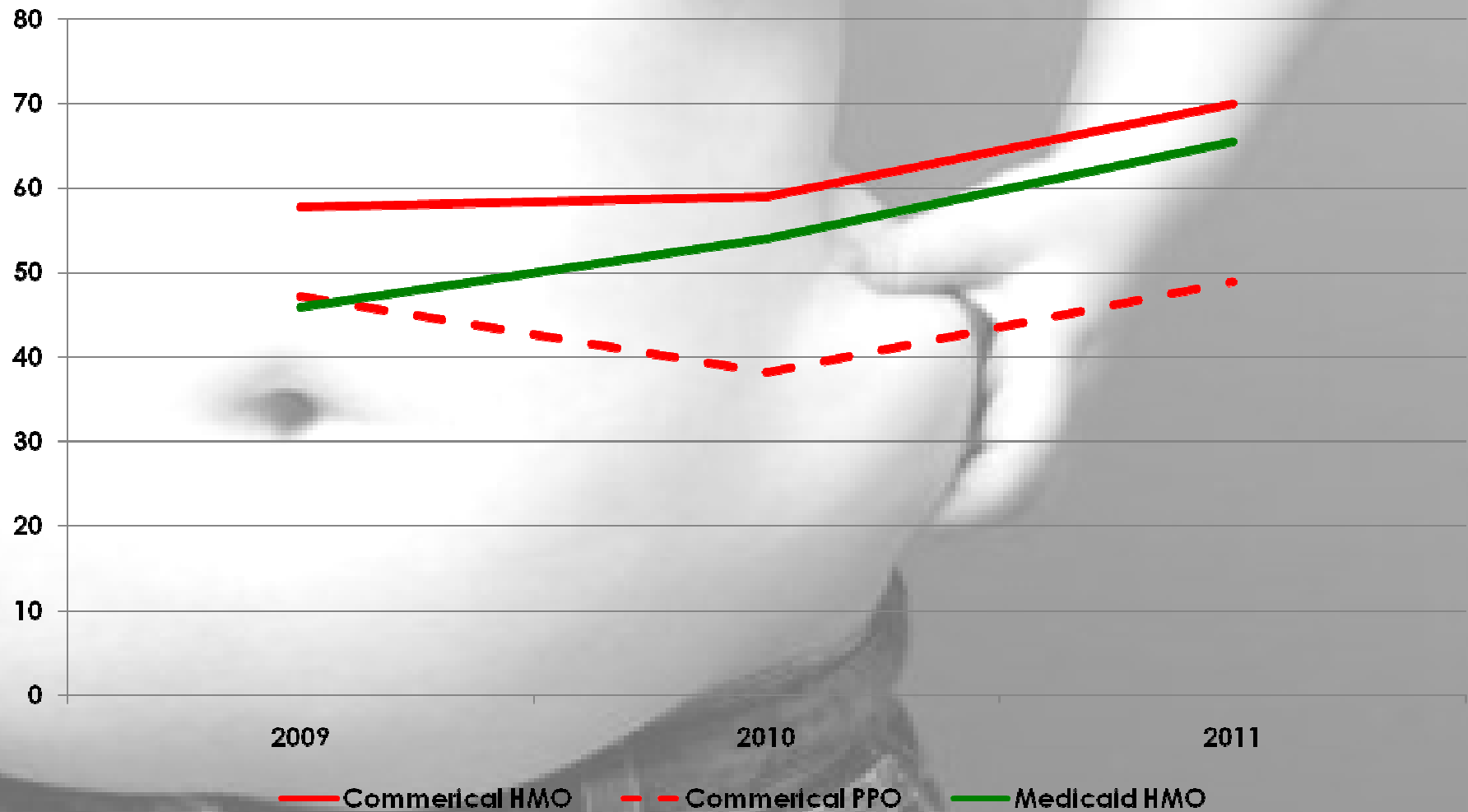


Measure What You Want to Improve: Obesity
Measuring BMI (3-17 Years)



Measure What You Want to Improve: Obesity

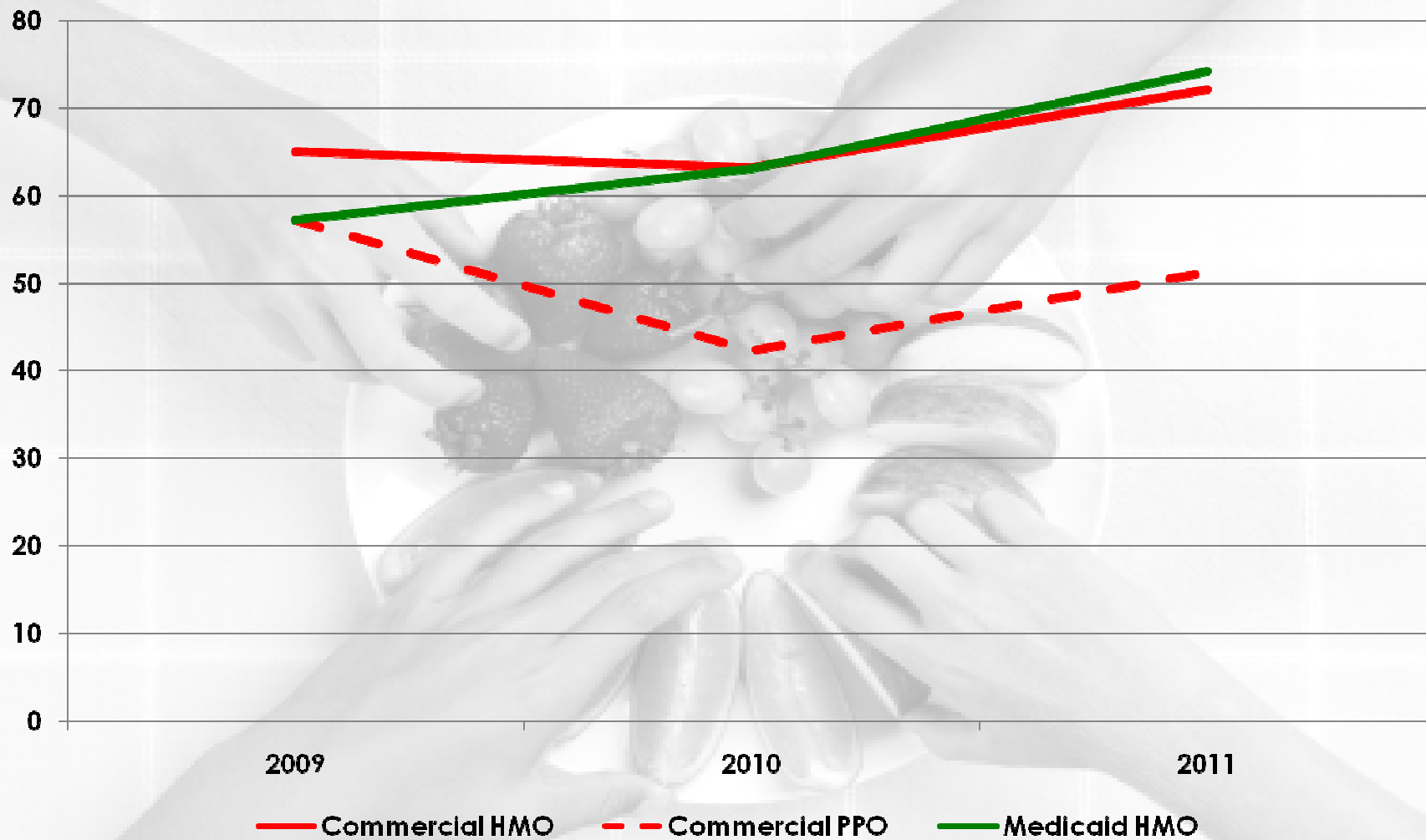
Measuring BMI (3-17 Years)



***Measure What You Want to Improve: Obesity
Counseling for Nutrition (3–17 Years)***



Measure What You Want to Improve: Obesity Counseling for Nutrition (3–17 Years)



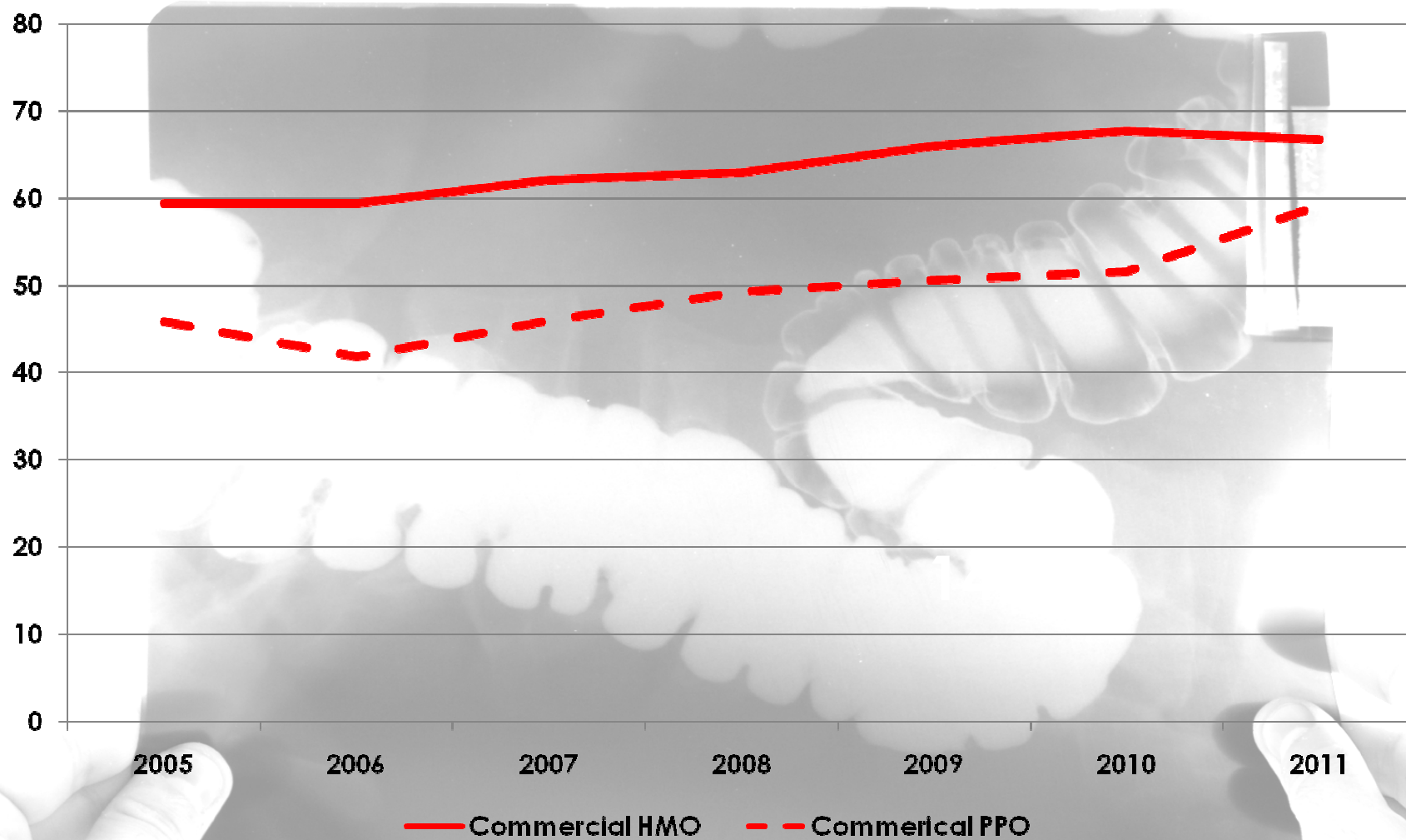
The background features a central horizontal red band. Above and below this band are large blue shapes that resemble stylized hills or abstract forms. The top-left and bottom-left corners of the image are filled with a beige or light brown color, creating a layered, geometric composition.

Other good news

Colorectal Cancer Screening



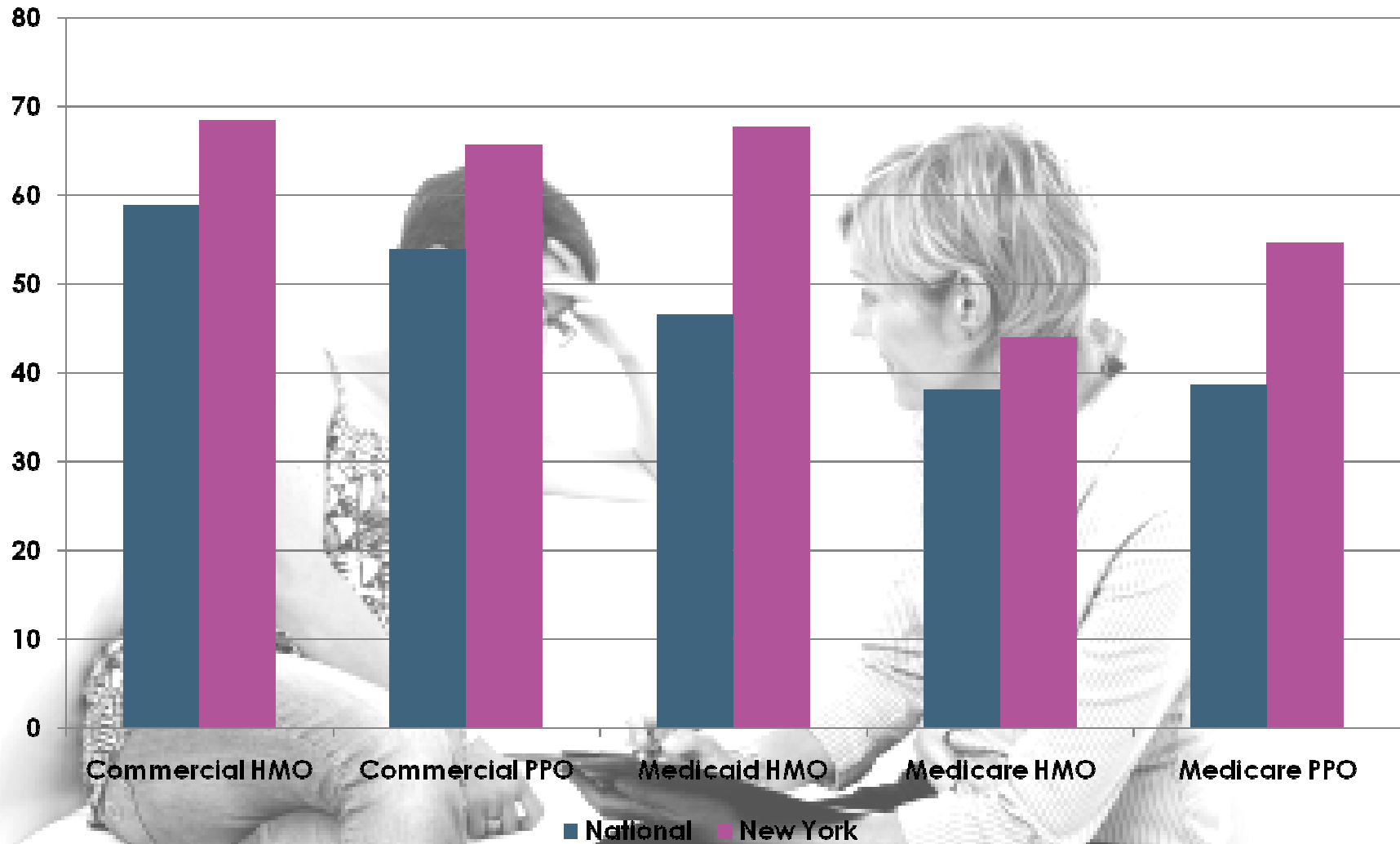
Colorectal Cancer Screening



Follow-up After Hospitalization for Mental Illness: Within 7 Days Post-Discharge



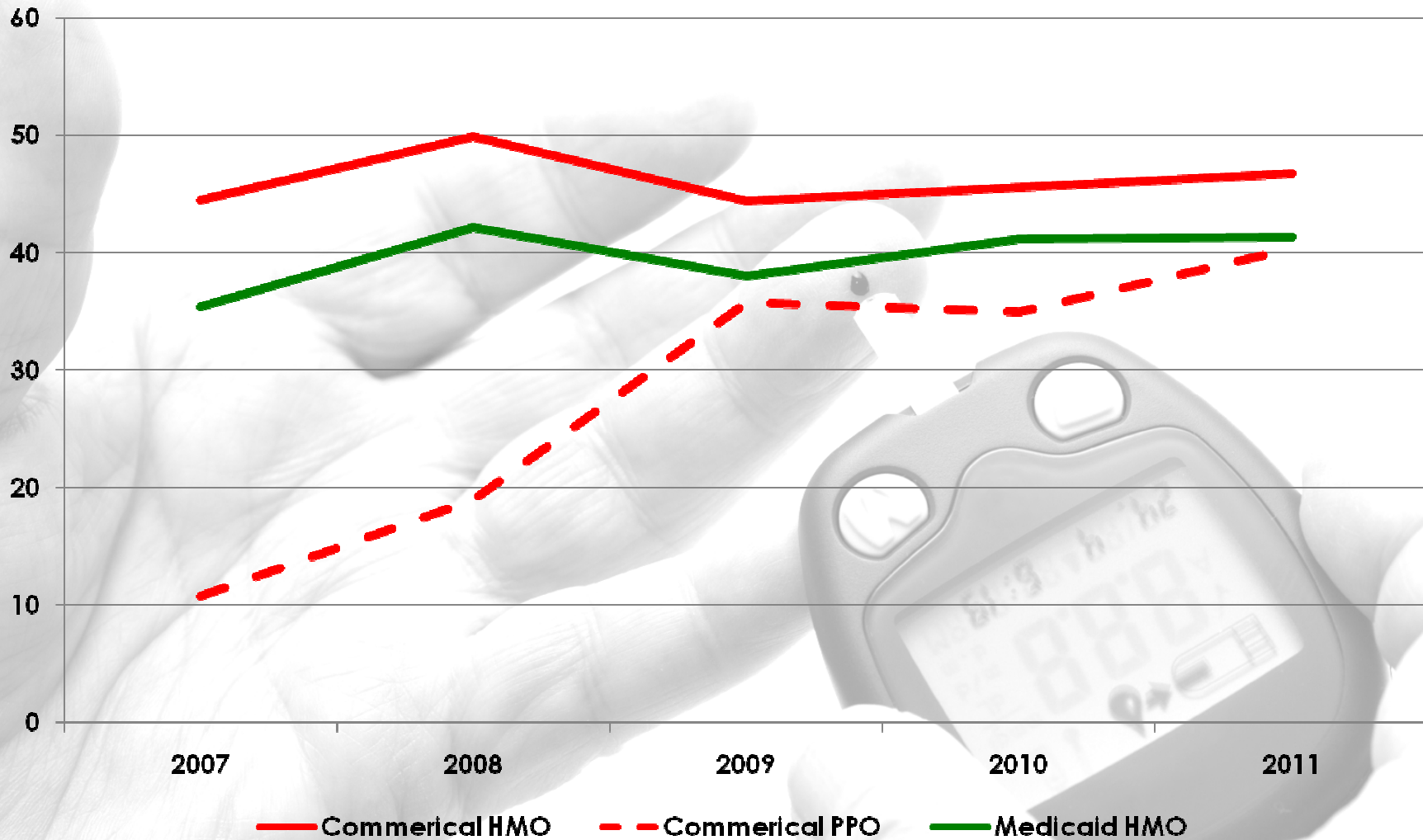
Follow-up After Hospitalization for Mental Illness: Within 7 Days Post-Discharge



Comprehensive Diabetes Care: Good Glycemic Control (HbA1c <7%)



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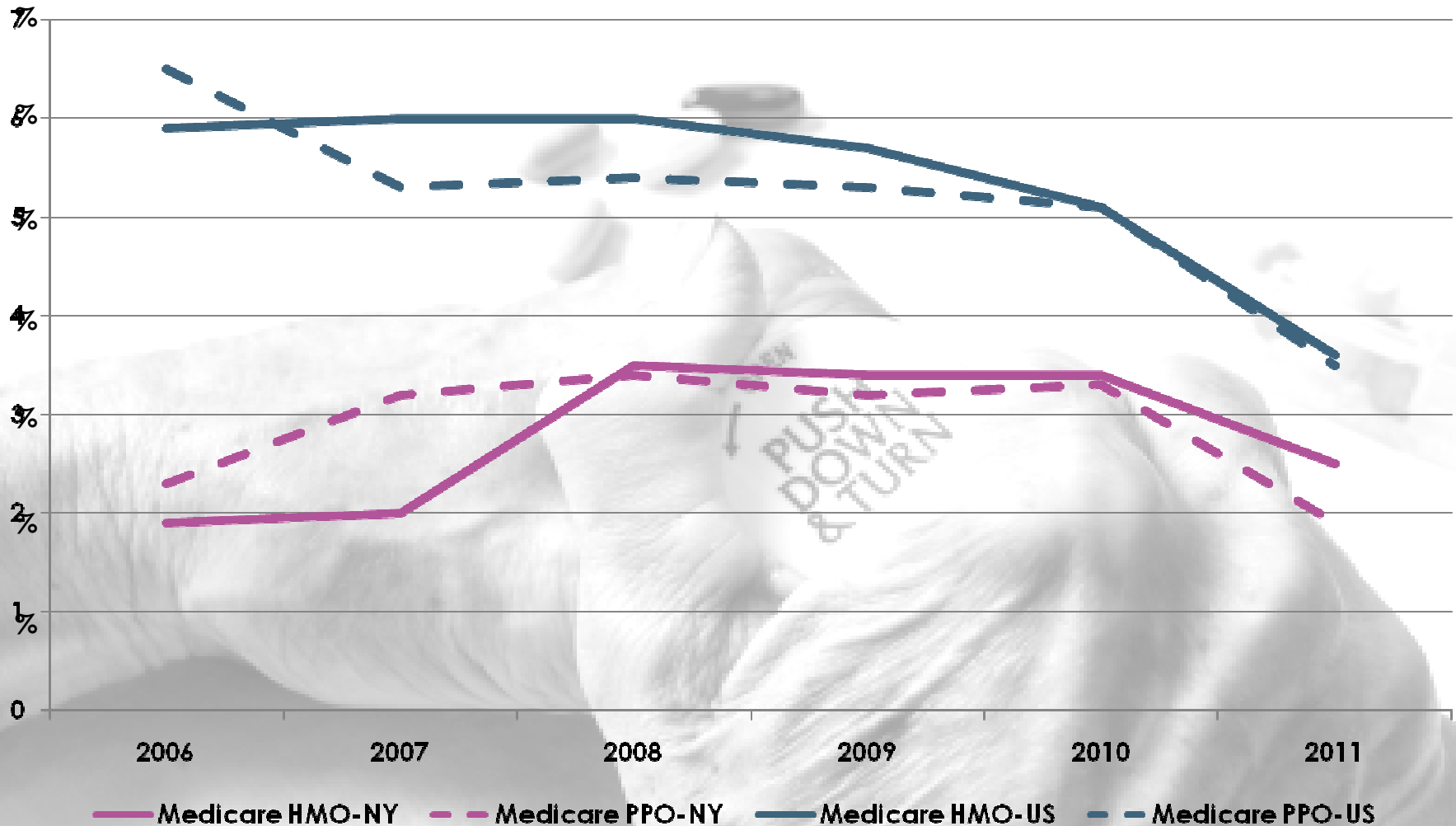


Improving After Stagnating
Use of High-Risk Medications in the Elderly



Improving After Stagnating

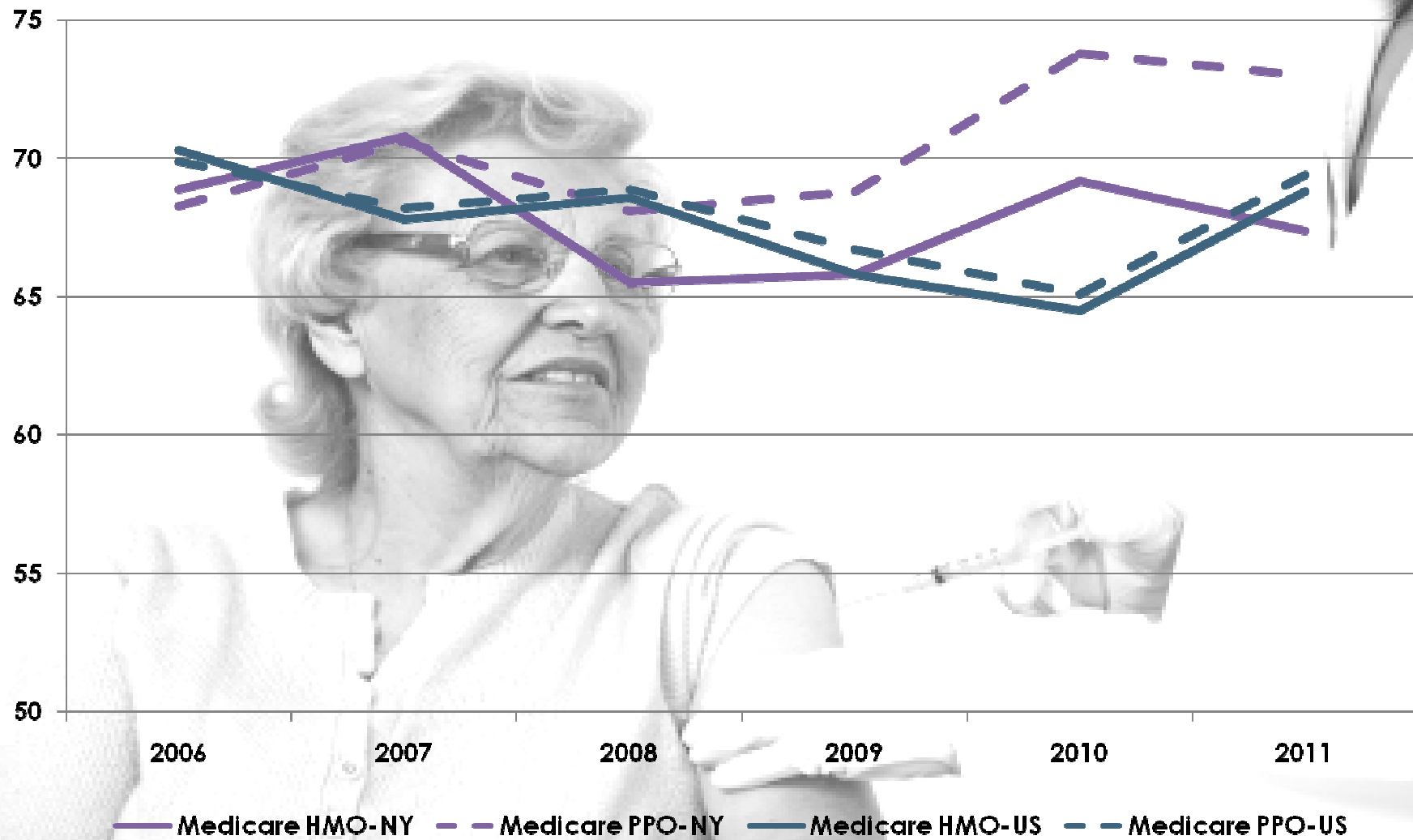
Use of High-Risk Medications in the Elderly (lower is better)



Flu Shots for Older Adults – Medicare Plans



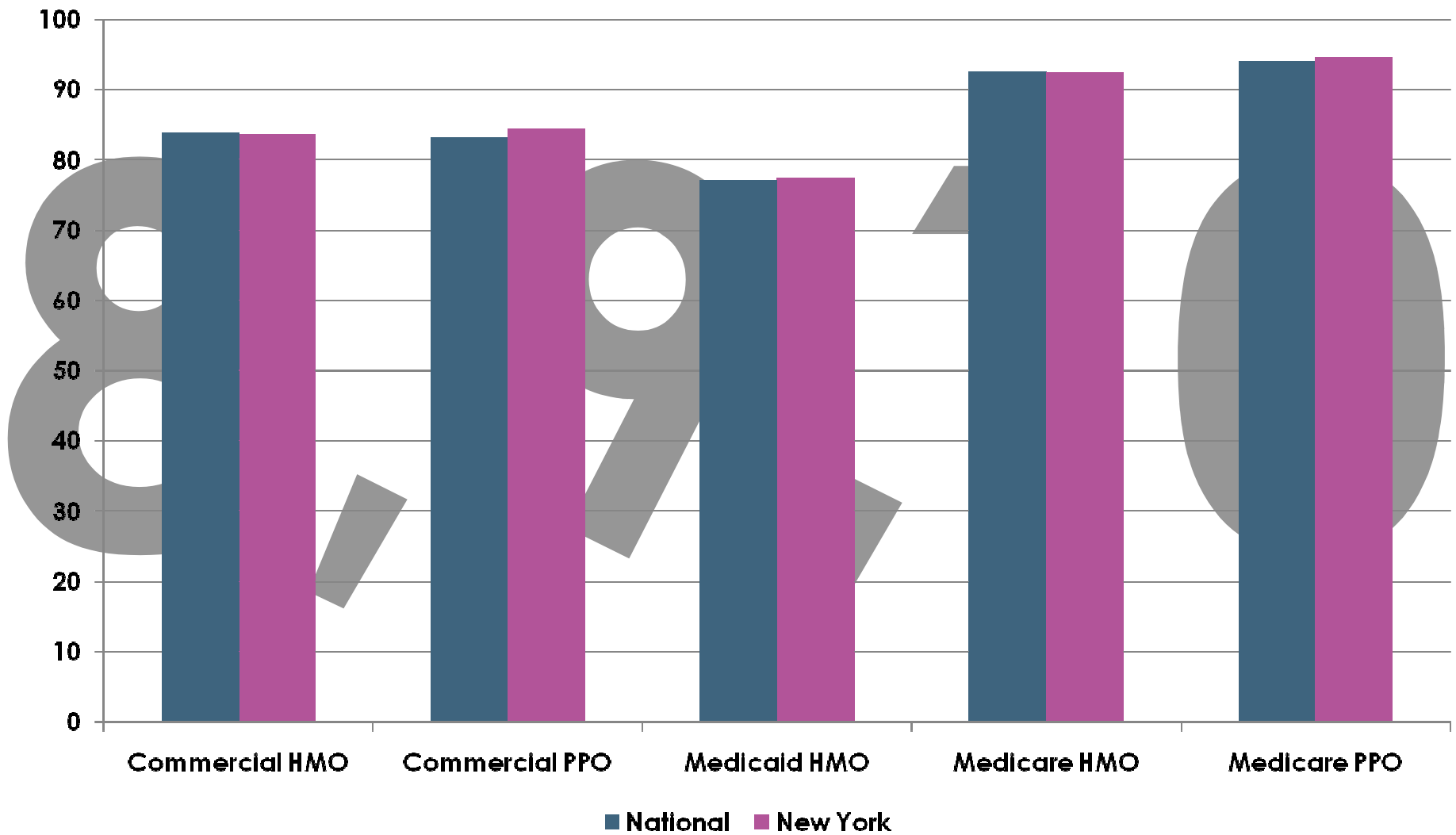
Flu Shots for Older Adults – Medicare Plans



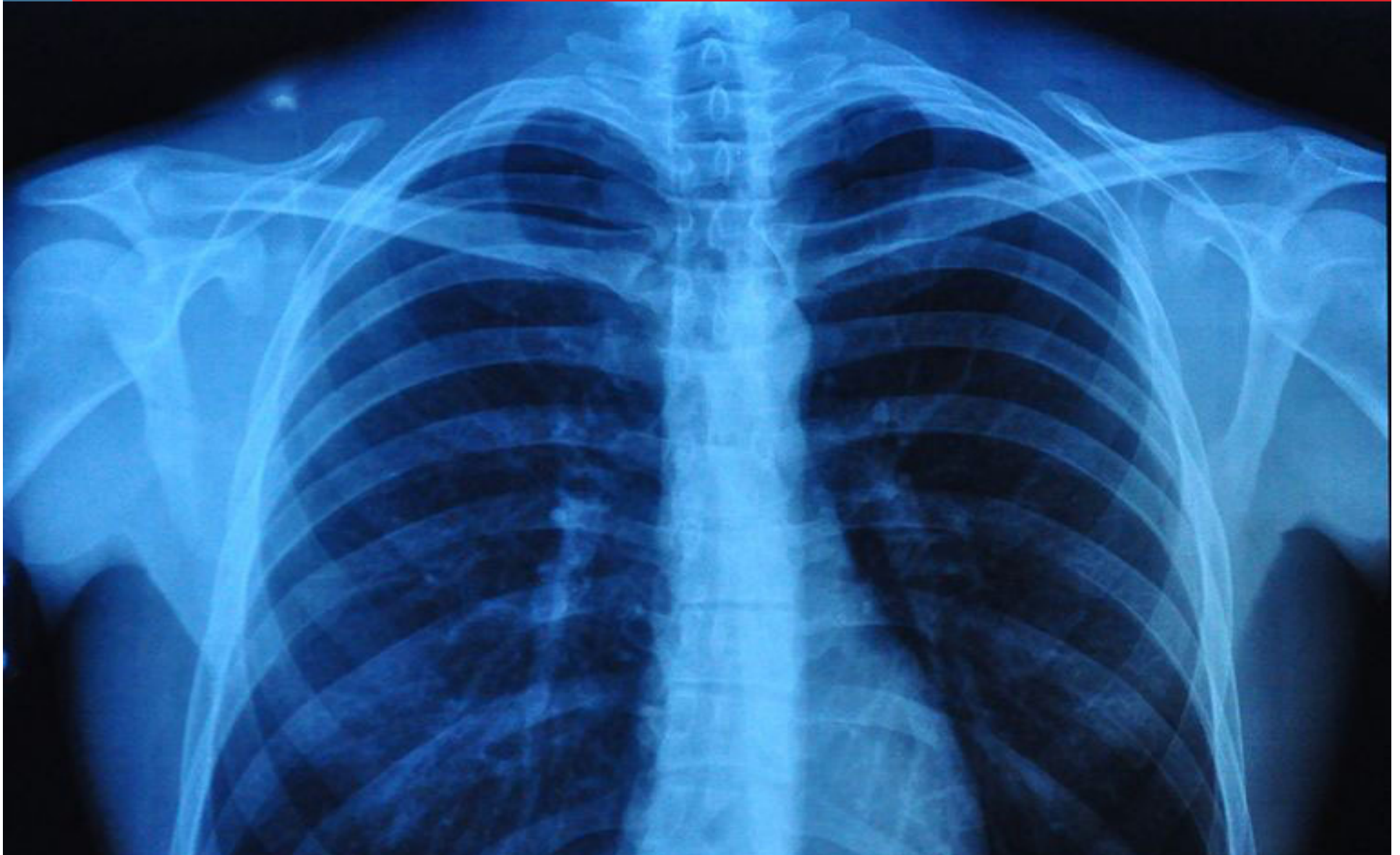
**Rating of Personal Doctor:
Rating of 8, 9 or 10**

8, 9, 10

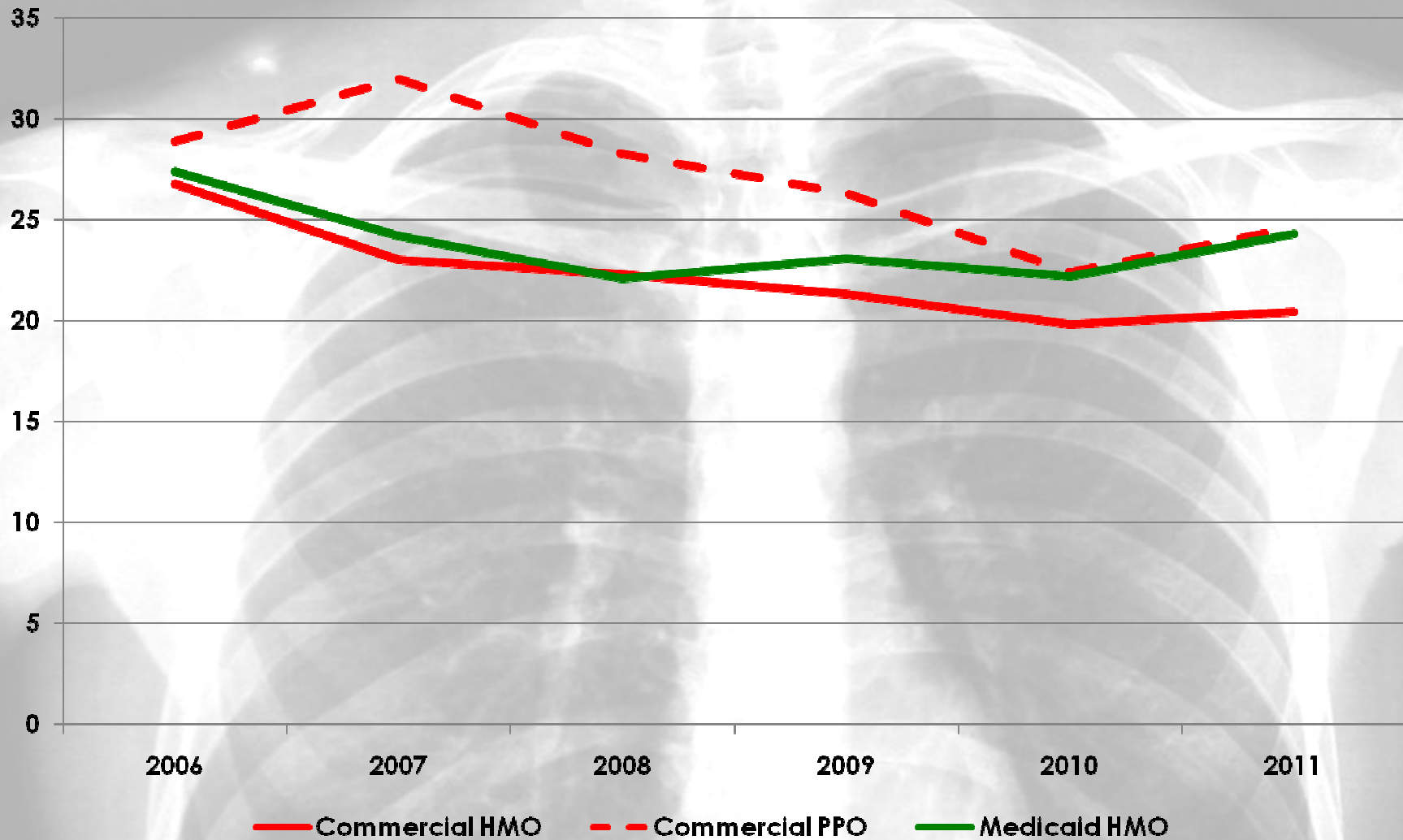
Rating of Personal Doctor: Rating of 8, 9 or 10



Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis



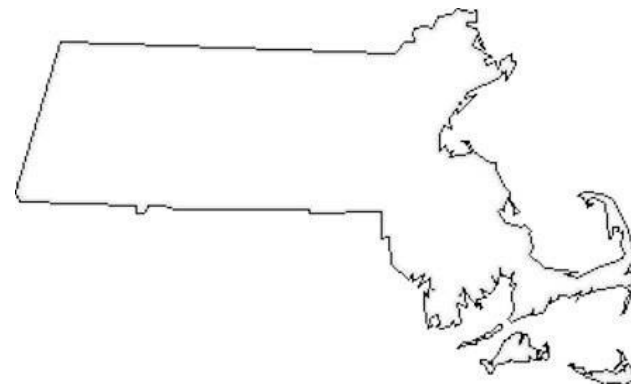
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis



The image features a solid blue background. A horizontal red band is positioned in the center, containing the text "Who is ahead of the Empire State" in white, bold, sans-serif font. The top-left and bottom-left corners of the image are filled with a tan color, separated from the blue background by a diagonal line in the top-left and a curved line in the bottom-left.

Who is ahead of the Empire State

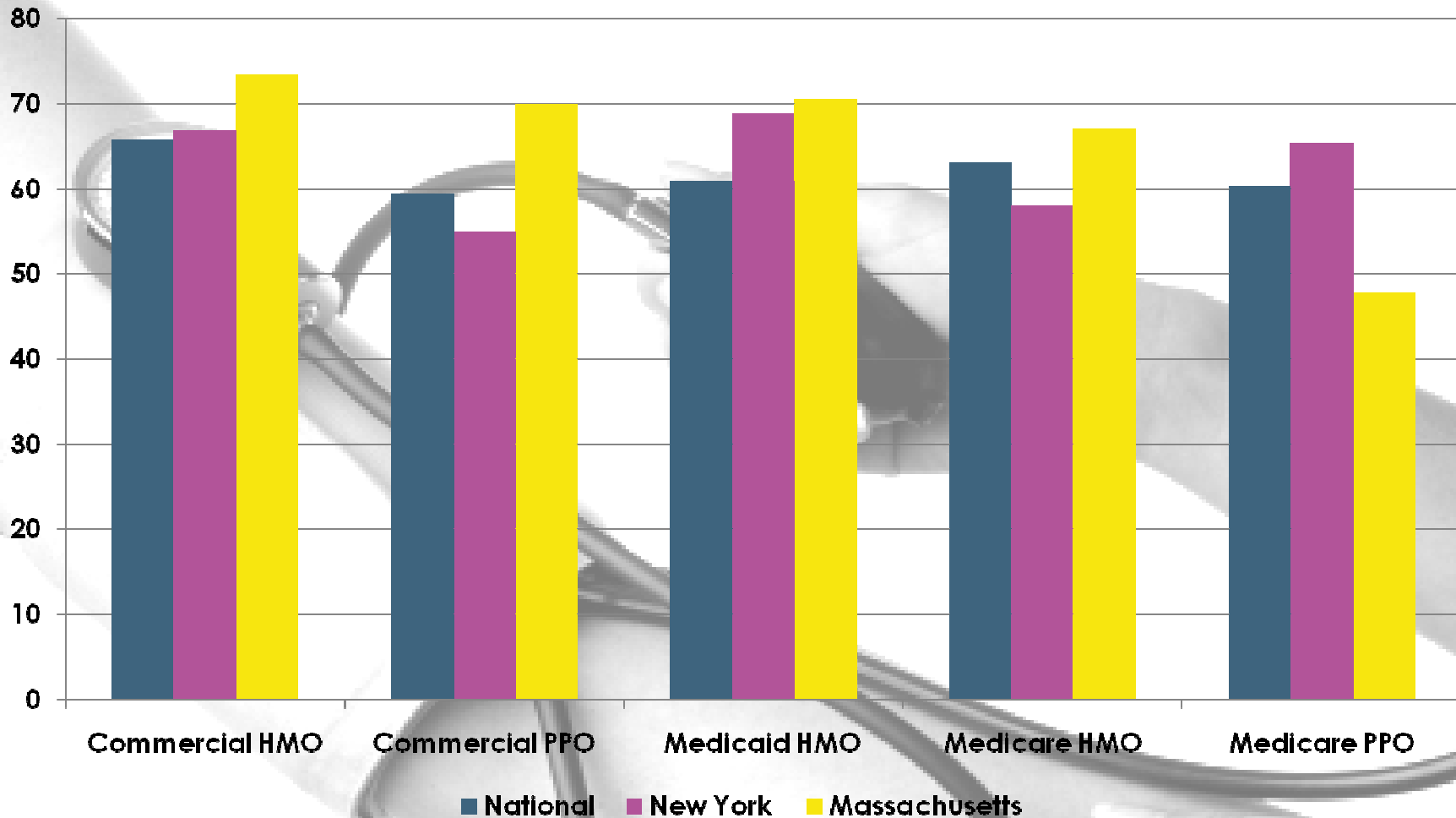
New York's rivalry with Massachusetts extends to health care



Comprehensive Diabetes Care: Blood Pressure Control <140/90 mm Hg



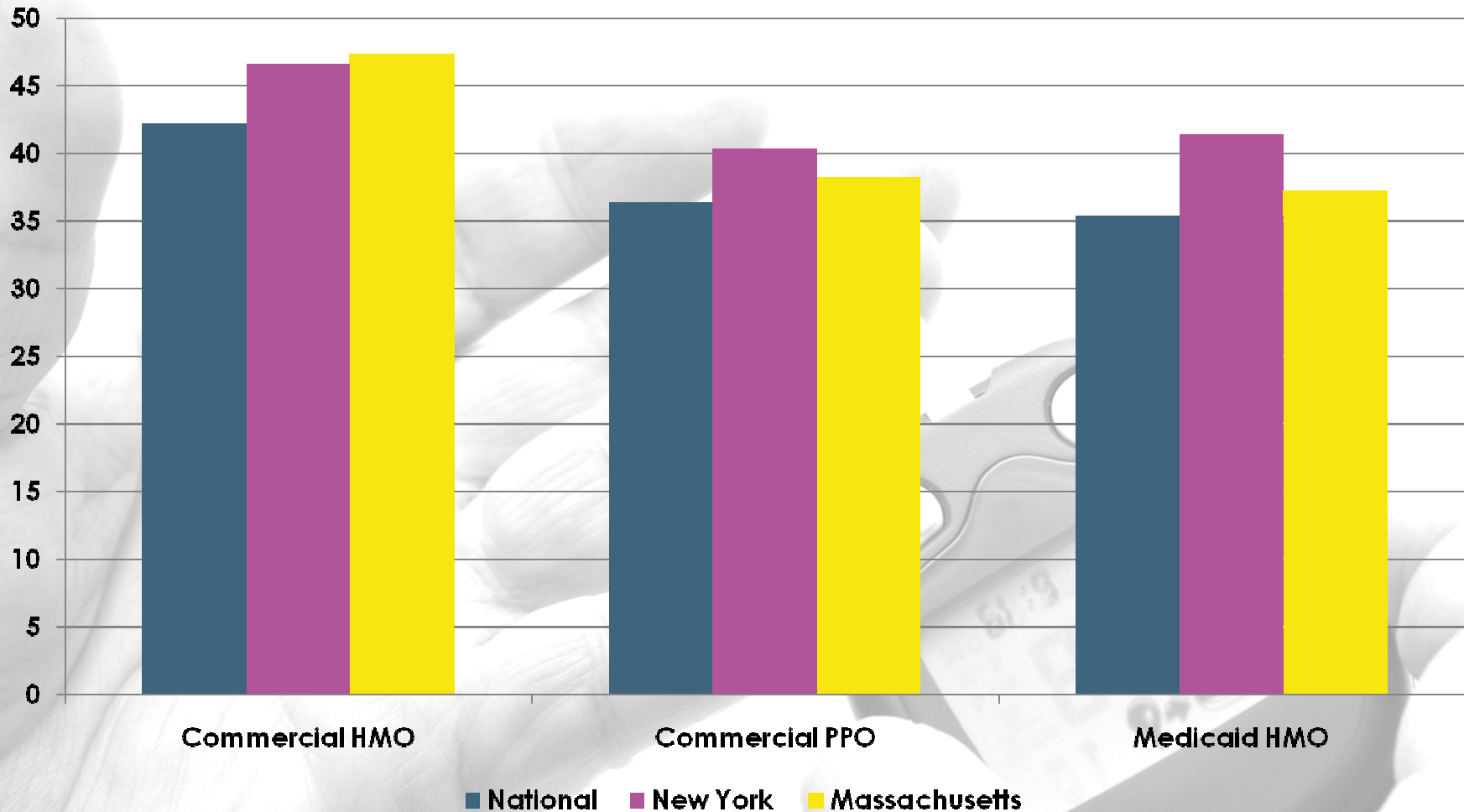
Comprehensive Diabetes Care: Blood Pressure Control <140/90 mm Hg



Comprehensive Diabetes Care: Good Glycemic Control (HbA1c <7%)



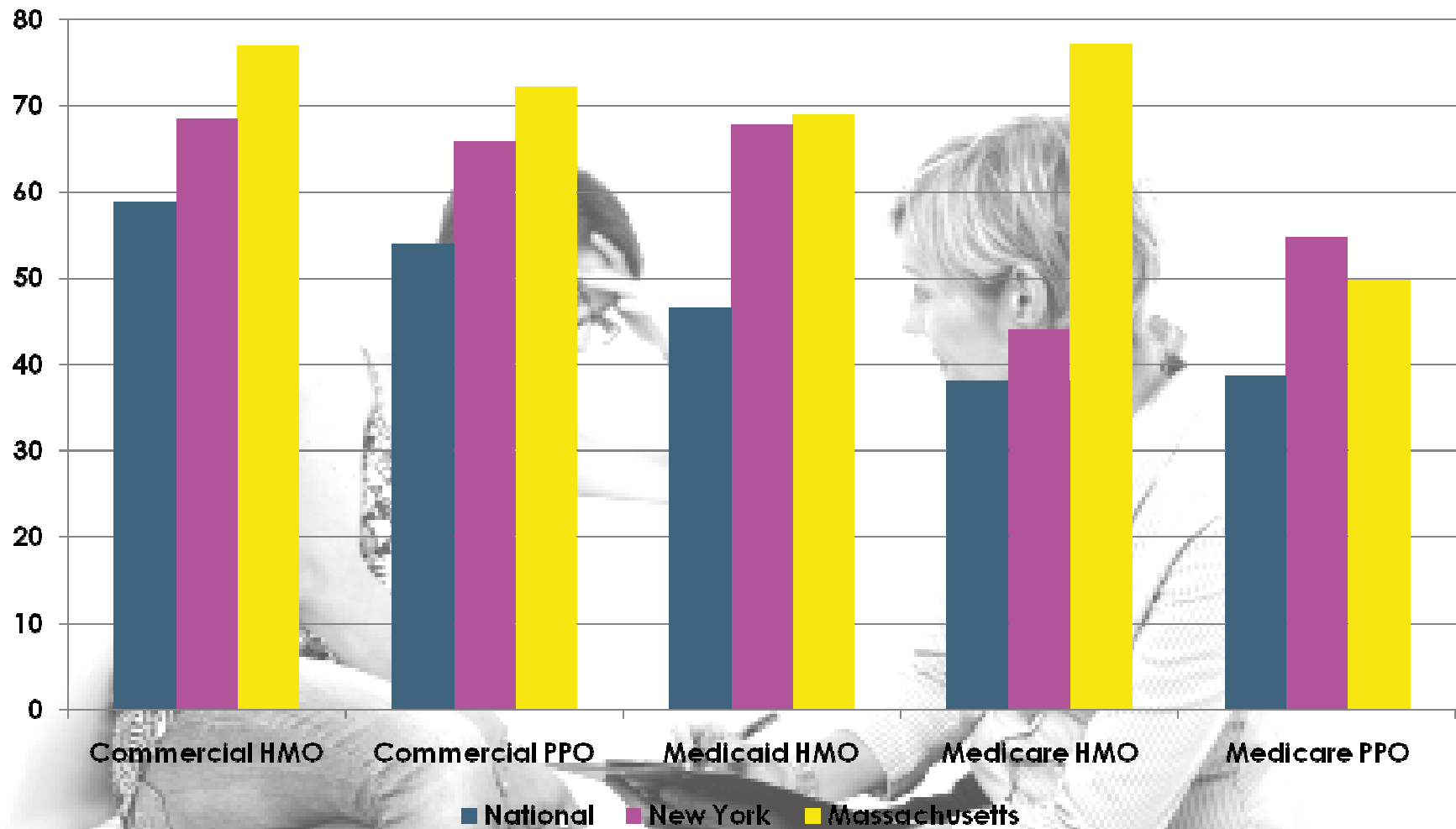
Comprehensive Diabetes Care: Good Glycemic Control (HbA1c <7%)



Follow-up After Hospitalization for Mental Illness: Within 7 Days Post-Discharge



Follow-up After Hospitalization for Mental Illness: Within 7 Days Post-Discharge



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Closing thoughts

For New York's consideration



**OPPORTUNITY
AHEAD**

For New York's consideration

- **Continue delivery system reforms**
- **Develop measures related to costs: overuse, misuse and waste**
- **Use value-based insurance design, not overly high deductibles**



OPPORTUNITY
AHEAD

Congratulations!

**New York has a lot to celebrate about its
quality of care**



Congratulations!

New York has a lot to celebrate about its quality of care

- **Public sector commitment to quality**
- **Leadership from delivery system and the private sector, too**
- **Innovation at many levels: Medicaid pay-for-performance, medical homes**



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Discussion

Panel 1



Peggy O'Kane
President
NCQA



Nirav R. Shah, MD, MPH
Commissioner
New York State
Department of Health



Thomas Farley, MD, MPH
Commissioner
New York City
Department of Health and
Mental Hygiene

Panel 2



Susan Beane, MD
Vice President and
Medical Director
Healthfirst



Kathy Sakraida
Director, Quality Initiatives
Northeast Business Group
on Health



Ross Wilson
Senior Vice President and
Chief Medical Officer
NYC Health and Hospitals
Corporation



Carol Raphael
Fmr. President and CEO
Visiting Nurse Service
of New York

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