

## Patients as Partners—Frequently Asked Questions

### 1. Could you provide some examples of related projects previously funded by NYSHealth?

The Foundation's priority area on [Empowering Health Care Consumers](#) is focused on two core strategies: (1) promoting information transparency in price, quality, and patient experience and (2) engaging patients as partners in health care and health policy decision-making. Some current projects include:

- Giving patients access to their health care [visit notes](#);
- Understanding the landscape and role of [Patient and Family Advisory Councils](#) at hospitals across New York State;
- Integrating the [consumer voice](#) into the certificate of need [planning process](#);
- Improving [discharge planning](#) so that patients and caregivers have the information they need to make decisions about post-acute care options;
- Promoting greater awareness [among providers](#) of how HIPAA supports [patients' right](#) to access their own health information; and
- Spreading [open visitation](#) and family presence policies across hospitals in New York State.

### 2. What are some examples of projects that NYSHealth is looking for?

Examples of competitive projects **may**:

- Create channels for consumer input and advocacy in State health care policies and decisions;
- Increase patient and consumer representation on decision-making bodies or advisory groups;
- Incorporate patient input and consumer voices into the design of patient engagement strategies;
- Put consumers and patient voices at the forefront of health care advocacy;
- Use human-centered design and creative resources to respond to patient experiences, anticipate patient needs, and minimize patient burdens;
- Ease access to patients' health information and facilitate the use of that information in decision-making and self-advocacy;
- Seek to shift the provider culture to value patients' input and view patients as partners;
- Identify strategies for infusing the needs and preferences of patients and their caregivers into the care transition process;

- Develop shared decision-making opportunities for varied situations, based on when and where patients want to have a say;
- Create channels for patients to voice experiences and build more accountability in the system;
- Test models that foster more trusting relationships between providers and patients;
- Engage consumers in improving health care quality and public reporting and informing the development of patient-centric quality outcomes; and
- Implement provider skill-building training on how to value patients' input and interact with patients as partners during the clinical encounter.

### **3. How much money can I apply for?**

Projects will be assessed for the appropriateness of budget to the proposed scope of work and timeline. The amount of funds requested must be commensurate with the work proposed. Applicants may apply for a grant of up to \$250,000. Budget will be an important factor in selecting the most competitive proposals.

### **4. What is the expected time frame for projects?**

Project durations will vary from one to three years. Some competitive projects can be completed more quickly and result in impact sooner than others. Larger, more ambitious projects may take longer to complete.

### **5. Can I receive advice from NYSHealth staff members about my proposal idea before I submit the online inquiry form?**

Yes. Interested organizations are encouraged to contact Foundation staff to answer questions or provide guidance. Contact Program Officer Amy Shefrin at 212-584-7673 or [Shefrin@NYSHealth.org](mailto:Shefrin@NYSHealth.org), or Program Assistant Victoria Casani at 212-292-7296 or [Casani@NYSHealth.org](mailto:Casani@NYSHealth.org). Technical questions regarding the online application system should be e-mailed to [grantsmanagement@nyshealth.org](mailto:grantsmanagement@nyshealth.org).

### **6. What are the deadlines for submitting an online inquiry form and a full proposal?**

The deadline for the online inquiry form is **Wednesday, May 16, 2018, at 1 p.m.** Selected organizations will be invited to submit full proposals with a deadline of **Monday, July 23, 2018, at 1 p.m.**

### **7. Should I apply early?**

Inquiries will not be considered on a rolling basis; rather, they will be reviewed collectively after the May 16th deadline. Early submission does not provide an advantage in decisions. We encourage you to reach out to Foundation staff, listed above, early in the process should you have any questions or seek guidance.

### **8. I've just submitted my online inquiry form. When can I expect to hear back from the Foundation?**

Applicants will usually receive feedback on their online inquiry forms within four weeks following the submission deadline.

**9. How does NYSHHealth review inquiry forms and make decisions on which applicants to invite to submit a full proposal?**

Inquiry forms are all reviewed internally by Foundation staff, who then invite selected applicants to submit a full proposal for review. Selected applicants will be e-mailed specific submission instructions for full proposals.

**10. How does NYSHHealth review full grant proposals and make funding decisions?**

Proposals will be assessed by a panel comprising external reviewers and key Foundation staff. External reviewers will represent a range of expertise relevant to the subject matter.

**11. What is the timeline for fund disbursement if the project is approved?**

Applicants invited to submit a full grant proposal will be notified in September whether the project has been selected for funding. Receipt of grant funds is dependent on how quickly a grantee completes required fiscal due diligence materials, following grant approval.