

# SUPPORTING HOSPITALS IN ADDRESSING SOCIAL DETERMINANTS OF HEALTH

NYSHealth Foundation: A Conversation about Addressing Social Needs in Health Care  
April 18, 2018

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# Programming and Resources on Partnerships with Community-Based Organizations (CBOs)

Learning Series on Social Determinants of Health

DSRIP CBO Engagement Workgroup

Curricula to support PPS workforce development efforts, which include education of CBO partners

- Population Health Fundamentals
- Value-Based Payment Fundamentals

Additional projects aimed at facilitating CBO partnerships

- Research on partnerships between health care organizations and CBOs
- Facilitating partnerships between primary care residency programs and CBOs


# Research Project on Health Care Organization (HCO) / CBO Collaboration in NYC

Goal: provide information and tools to facilitate HCO/CBO partnership development in the context of the changing delivery system

- Partnered with The New York Academy of Medicine to research partnership experiences of New York City hospitals, performing provider systems and CBOs
- Conducted focus groups and interviews to identify partnership challenges and promising practices
- Report of research findings, actionable recommendations, and tools to support partnerships was disseminated earlier this month

# Research Findings: Major Themes

Identifying the “right” partner is challenging, and strategies must be employed to assess whether the partnership can help meet organizational and operational goals



Trust, relationship building, and leadership support are necessary and can take time to develop



The imbalance of power between HCOs and CBOs can strain relationship-building and contracting processes



CBO capacity building and capability development must be supported if CBOs are to provide data and reports, particularly on health care outcomes



There is uncertainty as to how partnerships activities will be sustained after DSRIP funding ends, and organizations are thinking about various payment models

# Improving Collaborations between CBOs and Primary Care Residency Programs

## Project Goals:

- Educate residents on social determinants of health
- Increase awareness of residents of community resources and activities of CBOs
- Create partnerships between teaching hospitals and CBOs

## Project Activities:

- Develop a curriculum for residents on social determinants of health
- Create partnerships between residency programs and CBOs
- Implement training opportunities for residents at CBOs

# Development of Immersion Training Opportunities for Primary Care Residents

## Matching Process

- CBOs received grant funding to support the development of a training program that would involve hosting residents for a specified period of time
- GNYHA matched 13 primary care residency programs and CBOs across New York State
- GNYHA convened project participants to collaborate and develop immersion training opportunities for residents

## Immersion Training Program at the CBO Site

- Education on social needs addressed by CBO and orientation to the community served
- Hands-on learning activities (client interaction, tours, group meetings, direct observation)
- Evaluation of resident experiences and residency program and CBO experience to be completed by GNYHA
- September symposium will showcase resident experiences and discuss long-term partnership sustainability

# GNYHA Resources and Contacts

## Resources

- Curricula and reports are available at [www.gnyha.org](http://www.gnyha.org)
  - *Partnerships Between New York City Health Care Institutions and Community-Based Organizations*
  - *Training Primary Care Residents on Social Determinants of Health*
  - *Value-Based Payment Fundamentals: A Guide to New York State Medicaid VBP*
  - *Population Health Curriculum Guide*

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