



May 17, 2018

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LEAPFROG
HOSPITAL
SAFETY GR**A**DE

CONSUMERS'
CHECKBOOK



CASTLE CONNOLLY
TOP DOCTORS 


THE **LEAPFROG** GROUP

healthgrades™

CR Consumer Reports™

Yet! Surprisingly few data **sources** on quality of care public by provider

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Source

Hospital Compare...

State-by-State...

Medpar...

Various claims databases...

Limitations

- Sometimes Medicare-only, by system, older, political
- Varies: measures, detail
- Some states don't participate
- Hard to compare apples to apples provider performance; claims missing key issues

Thus, Leapfrog fills some gaps as a source of data

- ❑ **By hospital facility (never by system)**
- ❑ **Recent data**
- ❑ **All payor**
- ❑ **All states**
- ❑ **Endorsed, aligned measures for apples-to-apples comparisons**
- ❑ **Not available in claims**
- ❑ **Verified**



How? The Leverage of Purchasers

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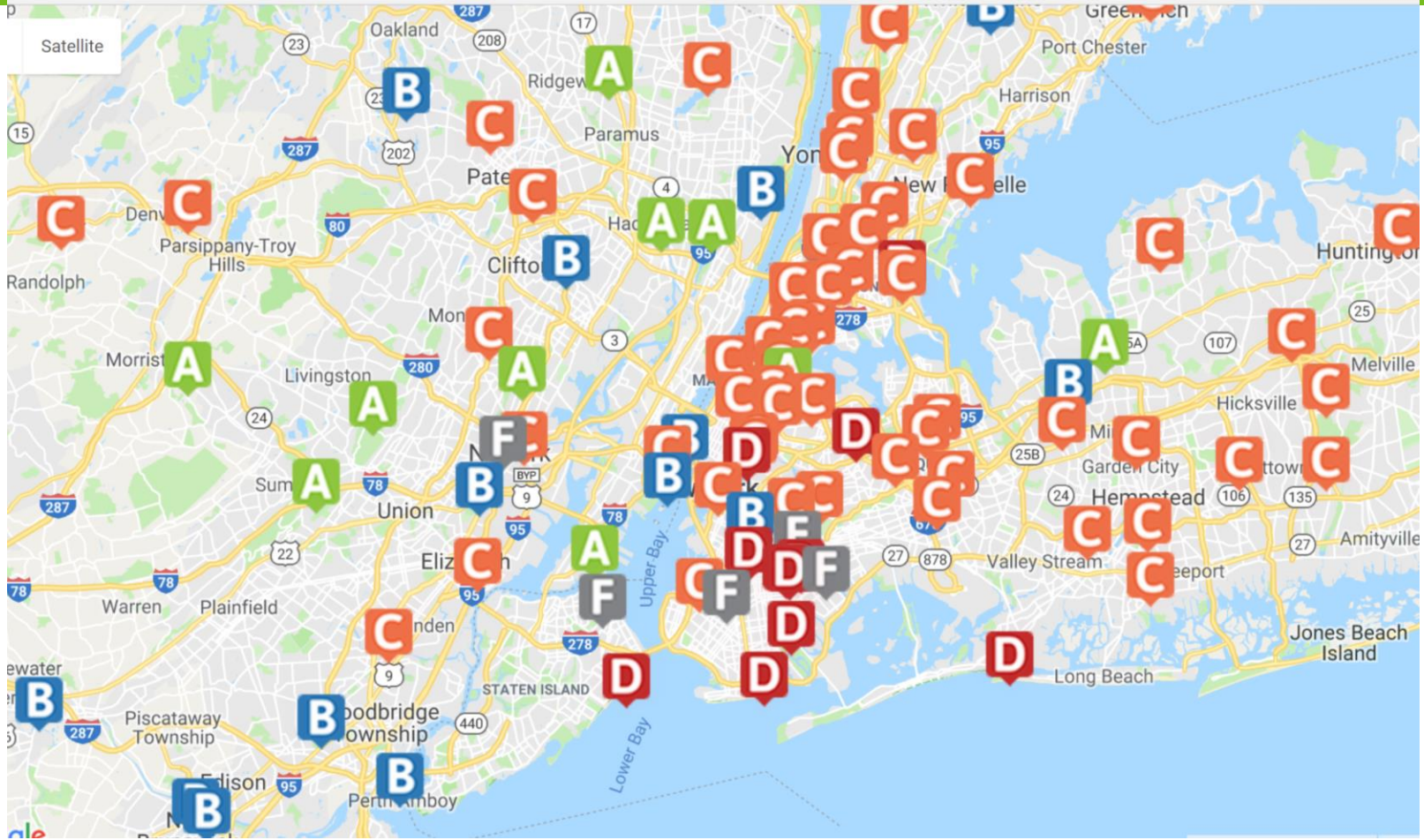


Still, The Survey Is Voluntary

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- **Nationally, nearly 2,000** hospitals participate in the survey which represents about two-thirds of all hospital beds.
- In **New York**, 75 hospitals (40%) reported to the 2017 Survey
- In **New Jersey**, 67 hospitals (94%) reported in 2017
- In **Massachusetts**, 60 hospitals (86%) reported in 2017
- In **Maine**, 33 hospitals (100%) reported in 2017
- In **California**, 261 hospitals (74%) reported in 2017

LEAPFROG
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 SAFETY GRADE





Sources of Data

- CMS Hospital Compare
- Leapfrog (if we have it)

What we look at

Errors, accident, injuries, infections

Free, transparent, expert vetted

Spring 2018 Hospital Safety Grades

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Grade	New York Hospitals	U.S. General Hospitals
A	8 (6%)	30%
B	14 (10%)	28%
C	91 (66%)	35%
D	19 (14%)	6%
F	5 (4%)	1%

Spring 2018 State Ranking

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Rank	State	% A Hospitals	Fall 2017 Ranking	% A Hospitals Fall 2017
1	Hawaii	72.73%	3	66.67%
2	Idaho	70.00%	4	63.64%
3	Rhode Island	62.50%	1	71.43%
4	Massachusetts	53.57%	7	56.67%
5	Virginia	51.67%	5	60.29%
6	Colorado	47.22%	10	46.15%
7	Maine	42.86%	2	68.75%
8	Ohio	42.45%	9	46.36%
9	North Carolina	41.89%	12	43.59%
10	Wisconsin	41.51%	6	58.93%
11	Oregon	41.38%	8	50.00%
12	Utah	40.91%	14	40.91%
13	Missouri	35.85%	22	31.03%
14	Texas	35.71%	19	36.67%
15	Illinois	34.58%	26	29.73%
16	South Carolina	34.15%	13	41.30%
17	New Jersey	33.85%	11	44.12%
18	New Mexico	33.33%	20	33.33%
18	Minnesota	33.33%	27	29.41%
20	Tennessee	32.79%	29	28.57%
21	Indiana	31.48%	23	30.51%
22	Pennsylvania	31.36%	25	30.16%
23	Florida	30.64%	24	30.46%
24	Michigan	30.25%	36	24.68%
25	California	29.10%	31	27.92%

Spring 2018 State Ranking

Rank	State	% A Hospitals	Fall 2017 Ranking	% A Hospitals Fall 2017
26	Mississippi	29.03%	20	33.33%
27	Kansas	27.59%	15	38.71%
28	Louisiana	27.08%	28	29.41%
29	Arizona	26.19%	37	21.28%
30	Montana	25.00%	17	37.50%
30	South Carolina			37.50%
32	Washington			25.00%
33	New Jersey			38.46%
34	Kentucky			26.00%
35	Georgia			18.92%
36	Vermont			20.00%
36	West Virginia			14.29%
38	Oklahoma			27.50%
39	North Carolina			27.27%
40	Nevada			5.26%
40	District of Columbia			0.00%
42	Alabama			14.29%
43	Nebraska	12.50%	44	12.50%
44	Arkansas	12.00%	41	17.85%
45	West Virginia	9.09%	44	12.50%
46	Connecticut	8.33%	30	28.00%
47	Maryland	7.32%	48	2.27%
48	New York	5.84%	47	4.93%
49	Alaska	0.00%	38	20.00%

48th

Taking Pride In Safety

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SAAAAAFE!

6 TIMES IN A ROW

ON SLOW
MEMORIAL HOSPITAL

NATIONALLY RECOGNIZED
A
FALL 2017
LEAPFROG HOSPITAL SAFETY GRADE




West Suburban Medical Center
WestSuburbanMC.com

Rated one of the safest hospitals in the nation!

A
LEAPFROG HOSPITAL SAFETY GRADE



The Advantage of Transparency



THIS WIN IS ALL FOR YOUR SAFETY.

Awarded An "A" For Patient Safety, Again.

ALL FOR YOU. There's a reason we are passionate about patient safety. It's you. Every check, every balance, every process our team does is to ensure we are taking the very best care of you. So, we're proud to announce our new "A" safety rating from Leapfrog's Expert Panel. It's an achievement. But our highest honor is getting your vote of confidence. Because you make the pursuit of excellence rewarding. HenryFord.com/PatientSafety

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Orlando Health.

At Orlando Health South Lake Hospital, we take pride in delivering top quality healthcare to the communities of Lake County. Our 160-acre campus offers a full range of medical services - from an accredited Chest Pain Center and Center for Women's Health - to orthopedics, robotic surgery and diagnostic imaging. And our National Training Center provides rehabilitative services and athletic training for both professional athletes and weekend warriors.

When it comes to offering the best possible care for you and your family, we're here for you.



South Lake Hospital has been recognized with an "A" safety rating by the Leapfrog Group, reflecting our commitment to providing the highest level of safe, quality care.*

ORLANDO HEALTH
South Lake Hospital

ChooseOrlandoHealth.com

*The Leapfrog Group, Inc. (Leapfrog) Safety Grades Report, Fall 2017.

Thank you

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The Leapfrog Group (@LeapfrogGroup): www.LeapfrogGroup.org

Hospital Safety Score: www.HospitalSafetyGrade.org

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www.forbes.com/sites/leahbinder/

<http://blogs.wsj.com/experts/tag/leah-binder/>